

Packaging your hard disk for shipping

Hard drives are susceptible to shock damage and therefore it's important that you pack them carefully before shipping.

Please look at the instructions below when packing your drive. If you find that you don't have suitable packing material we can mail you a packaging kit with everything you need. We make a small charge for this, which is refunded when you buy a recovery from us.



This is a hard drive shipping box. We realise you probably won't have one of these.

It's a rigid cardboard box with room for approx 1" of packaging around all sides of the drive.

Note: You need to use a box - a padded envelope is not sufficient and will damage your drive before it gets to us.

You will need packing material above, below and around the sides of the drive. Here we're using foam but you can use cardboard or bubble wrap instead.

The important thing to remember is that the drive should not be able to move inside the box.



Ideally you should place your hard drive in an anti-static bag. If you don't have one of these, put the drive inside an A4 or A5 envelope before placing it in the box.

Note: Make sure you put it in something and not loose amongst the packing material

Place your completed enquiry form inside the box, otherwise we won't know who sent the drive.

Tape the shipping label on the outside of the box and make sure all the edges of the box are sealed.

Remember, if you do not have a suitable box or packing material we can send you a shipping kit. We charge £5 for this, refundable if you then buy a recovery from us. Call us on 01844 216981 if you would like us to send one.

